

# Readiness and Emergency Management for Schools Technical Assistance Center

# Brief Update on Resources & Services

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### What is the REMS TA Center?

A hub of information and services supporting preparedness (safety, security, and emergency management) to address prevention, mitigation, protection, response, and recovery efforts.

### Serving:

- Institutions of higher education (IHEs), including community colleges, universities, and technical schools;
- Schools, school districts, and local education agencies;
- Community partners; and
- Other stakeholders.



### REMS TA Center Resources & Services

**REMS TA Center Website: Where to Start** 

**IHE Guide** 

Resources (Topical, State-Specific)

**Tool Box** 

Virtual Learning (Online Courses, Webinars)

**EOP Interactive Tools** 

**Trainings By Request** 

Connect With Us (Request TA, Social Media)



### https://rems.ed.gov



### The IHE Guide: PDF or HTML



















### The IHE Guide At a Glance

#### **IHE GUIDE** Guide for Developing High-Quality Emergency Operations Plans for Institutions of Higher Education: At a Glance Presidential Policy Directive (PPD) 8 Planning Principles The Planning Process The Planning Process Step 1: Form a Collaborative Planning Step 2: Understand the Situation Step 3: Determine Goals and Objectives Step 4: Plan Development (Identifying Courses of Action) Step 5: Plan Preparation, Review, and Step 6: Plan Implementation and Maintenance Plan Content The Basic Plan Functional Annexes Threat- and Hazard-Specific Annexes Next Steps

#### Related Resources

#### PRESIDENTIAL POLICY DIRECTIVE (PPD) 8

National preparedness efforts, including planning, are now informed by Presidential Policy Directive (PPD)-8, which was signed by the president in March 2011 and describes the nation's approach to preparedness. This directive represents an evolution in our collective understanding of national preparedness, based on the lessons learned from terrorist attacks, hurricanes, school and IHE incidents, and other experiences.

PPD-8 defines preparedness around five mission areas: Prevention, Protection, Mitigation

#### Prevention

The capabilities necessary to avoid, deter, or stop an imminent crime or threatened of the action IHEs take to prevent a threatened or actual incident from occurring.

#### Protection

The capabilities to secure IHEs against acts of terrorism and man-made or natural dis that protect students, teachers, staff, visitors, networks, and property from a threat or

The capabilities necessary to eliminate or reduce the less iffe and property damage emergency. In this document, mitigation also means reducing the likelihood that threa

#### Response

The capabilities necessary to stabilize an emergency once it has already happened or establish a safe and secure environment; save lives and property; and facilitate the tra

#### Recovery

The capabilities necessary to assist IHEs affected by an event or emergency in restori

These mission areas generally align with the three timeframes associated with an incident:

The majority of Prevention, Protection, and Mitigation activities generally occur before an in have ongoing activities that can occur throughout an incident. Response activities occur du begin during an incident and occur after an incident. To help avoid confusion over terms and allow for ease of reference, herein these

are referred to as "before", "during", and "after."



The Planning Process

Step 1: Form a Collaborative Planning Team

Step 2: Understand the Situation

Step 3: Determine Goals and Objectives

Step 4: Plan Development (Identifying Courses of Action)

Step 5: Plan Preparation, Review, and Approval

Step 6: Plan Implementation and Maintenance

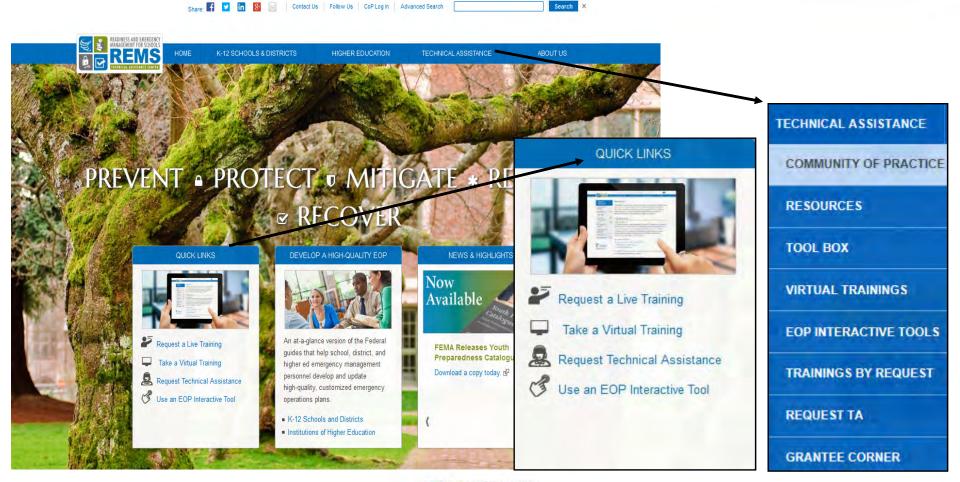








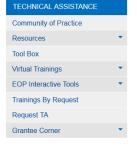
### **Website Features**





### Resources





Related Resources

#### RESOURCES

The REMS TA Center develops and disseminates a variety of resources and web pages to assist schools, school districts, and institutions of higher education (IHEs) with their emergency management efforts. Learn more about these resources and web pages below

#### Specialized Training Packages

Are you seeking materials to train colleagues or brush up on your own knowle emergency management? Visit this page to download these self-paced train

#### Keeping Students and Staff Safe from Infectious Diseases

We continually update this page and disseminate resources on infectious d control in schools and on postsecondary campuses, covering the Ebola viriand tuberculosis. Visit this page to access Federal recommendations for so

#### State Emergency Management Resources

School and higher ed emergency management staff can use our interactive information related to safety and emergency management. Visit this page to

#### Dublications

We produce a variety of publications in collaboration with practitioners in the lessons learned, success stories, helpful hints, and other topics. Visit this p

#### Creative Materials

Interested in sharing information about the Federal *School Guide* or *IHE Gi* Interactive Tools with your colleagues? Visit this page to download Web ba on your site and/or email messages.

#### America's PrepareAthon!

We are proud to participate along with the Federal Emergency Management America's PrepareAthonl, a nationwide, community-based action campaign school district, IHE, or State Education Agency (SEA) can participate through

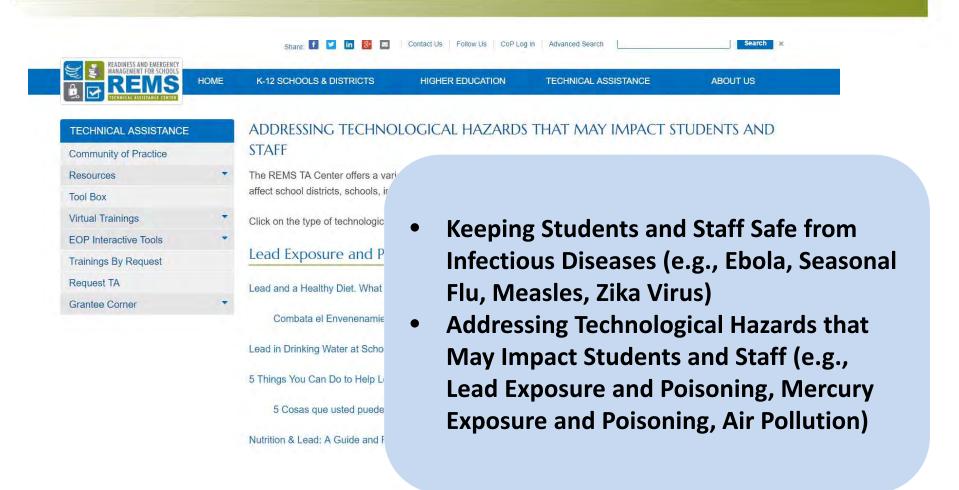
- Threat- and Hazard-Specific Resources
- State Emergency Management Resources
- Publications
- Creative Materials
- America's PrepareAthon!
- Great ShakeOut Earthquake Drill

#### Great ShakeOut Earthquake Drill

We are proud to participate along with FEMA and our Federal family in the Great ShakeOut Earthquake Drill. Visit this page to stay connected and to learn how you and your school, school district, IHE, or SEA can participate through your state.



### Topic-Specific Web Pages





### The "A Closer Look" Web Page

#### **IHE KEY TOPICS**

A Closer Look

The Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (the Clery Act)

Information Sharing

Incorporating International Students into IHE Emergency Management and Planning

Campus Public Safety

Active Shooter Situations

Psychological First Aid (PFA)

National Incident Management System

#### A CLOSER LOOK

This Federal guidance, developed as part of the *Guide for Developing High-Quality Emergency Operations Plans for Institutions of Higher Education* provides information on six key topics that support emergency operations planning including, but not limited to, The *Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act*, information sharing (*Family Educational Rights and Privacy Act* and the *Health Insurance Portability and Accountability Act*), incorporating international students into IHE emergency management and planning, campus public safety, *active shooter* situations, and psychological first aid.

- The Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (the Clery Act)
- · Information Sharing
- Incorporating International Students into IHE Emergency Management and Planning
- Campus Public Safety
- · Active Shooter Situations
- Psychological First Aid (PFA)
- National Incident Management System (NIMS)





### **REMS TA Center Publications**



### TECHNICAL ASSISTANCE

Community of Practice

Resources

Tool Box

Virtual Trainings

**EOP Interactive Tools** 

Trainings By Request

Request TA

Grantee Corner

#### WELCOME TO THE REMS TA CENTER PUBLICATIONS PAGE!

The REMS TA Center and Office of Safe and Healthy Students produce a variety of publications in collaboration with practitioners in the fields of school and higher ed emergency management. Select a publication type below to access a list of titles by date.

#### REMSEXPRESS

**LESSONS LEARNED** 

**SUCCESS STORIES** 

**HELPFUL HINTS** 

**NEWS & UPDATES FR** 













### Tool Box

#### WELCOME TO THE TOOL BOX

The Tool Box is a virtual library of tools developed by school emergency managers in the field containing resources pertinent to the needs of schools, school districts, State Education Agencies (SEAs), and institutions of higher education (IHEs) and their community partners, as they engage in the process of school and higher ed emergency management planning. These resources include sample drills, tabletops or other exercises; job descriptions; memorandums of understanding (MOUs) with community partners; organizational charts; planning guidelines or sample policies; and components of school or IHE emergency operations plans (EOPs), tools, and templates.

#### Help Fill the Tool Box

Are you interested in submitting a tool or template for inclusion in our Tool Box? Fill out our Tool Box Submission Form.

Fill out a Tool Box
Submission Form to
share your tool or
template with the TA
Center!

http://rems.ed.gov/ ToolBox.aspx

Checklists

Drills, Tabletops, or other Exercises

Forms

Job Descriptions

Memorandum of Understanding (MOU)

Charts

Planning
Guidelines

Procedures

Reports

School Policies

Templates

Tools



### State Emergency Management Resources



### Online Course

### Developing Emergency Operations Plans (EOPs) IHE 101

Duration: 90-120 min

### Seven Modules:

- Module 0–Course Overview
- Module 1—Introduction and Planning Principles
- Module 2–Step 1: Form a Collaborative Planning Team
- Module 3-Step 2: Identify and Prioritize Threats and Hazards
- Module 4–Step 3 & Step 4: Develop Goals, Objectives, & Courses of Action
- Module 5–Step 5 & Step 6: Preparing, Implementing, and Maintaining the Plan
- Module 6-Developing Functional and Threat- and Hazard-Specific Annexes





### Webinars

### Addressing Access and Functional Needs in School and Higher Ed Emergency Operations Plans

- •Integrating Cybersecurity with Emergency Operations Plans (EOPs) for Institutions of Higher Education (IHEs)
- Campus Public Safety: A Closer Look
- Using Federal Resources to Enhance Campus Security and Emergency Management Planning
- Active Shooter Situations: Describing Unique Challenges
   Involved in Preparing for, Responding to, and Recovering
   from a School-Based or Postsecondary Institution Shooting



### **EOP Interactive Tools**



Start assessing your understanding of fundamental concepts in emergency management planning.



 Assess your understanding of elements critical to the process of creating and maintaining a high-quality IHE EOP



Start evaluating your existing EOP against Federal recommendations in emergency management planning.



 Evaluate an established IHE EOP against the process recommended in the IHE Guide



### **EOP ASSESS**



Start assessing your understanding of fundamental concepts in emergency management planning.



**Audience**: Individuals and planning teams at K-12 schools, school districts, and IHEs.

**Purpose**: Help individuals involved in emergency management planning activities **assess** understanding of elements critical to process of creating and maintaining high-quality EOPs.

**Output**: Users are provided a downloadable report with customized information to enhance knowledge of the planning process and developing high-quality EOPs.



### EOP EVALUATE



Start evaluating your existing EOP against Federal recommendations in emergency management planning.



**Audience**: Individuals and planning teams at schools, school districts, and IHEs.

Purpose: Help schools and IHEs evaluate an established EOP.

**Output**: Users are provided a downloadable report that may help identify areas where an existing EOP can be improved as it relates to the Federal guidance.



### Trainings by Request

# Developing Emergency Operations Plans (EOPs) IHE 101 Training

- 4-hour Train-the-Educator
- 8-hour Train-the-Trainer



# Developing Emergency Operations Plans (EOPs) IHE 101 Train-the-Trainer (TtT) Training

- An 8-hour overview of recommended planning processes and key considerations for creating, revising, or enhancing higher ed emergency operations plans (higher ed EOPs).
- Designed for potential future trainers from participating IHEs responsible for training site-based planning teams.
- Also applicable for faculty, staff, administrators, or others who serve on an EOP planning team, and other interested community stakeholders, including first responders and law enforcement.

### Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center

TRAININGS BY REQUEST

### Developing Emergency Operations Plans (EOPs) IHE 101 Train-the-Trainer (TtT) Training

An overview of recommended planning processes and key considerations for creating, revising, or enhancing EOPs for institutions of higher education (IHEs)

The REMS TA Center, in partnership with the U.S. Department of Education, (ED) Office of Safe and Healthy Students (OSHS), is pleased to offer the 'Developing Emergency Operations Plans (EOPS) HEE 101 Train-the-Trainer (TIT) " (HE 101 TIT) Training by Request (TBR). This on-site, 8-hour TBR presents important Federal guidance on emergency management planning for HES.

#### TRAINING DESCRIPTION

Our nation's postsecondary institutions are entrusted to provide a safe and nealthy learning environment for students, faculty, and staff who live, work, and study on campus. Faced with emergencies ranging from fires, tomadoes, floods, nuricanes, earthquakes, to pandemic influenza and other infectious diseases, and active shooter situations, this is no easy task. It is ortical for IHEs to plan ahead to help ensure the safety and general welfare of all members of the campus computative.

In June 2013, the Obama Administration released the Guide for Developing High-Quality Emergency Operations Plans for Institutions of Higher cation (IHE Guide) which provides an overview of Federal guidance on IHE emergency management planning. The IHE Guide, produced by ED: the U.S. Departments of Education: Justice, led by the Federal Bureau of Investigation; the U.S. Department of Homeland Security, led by the Federal Emergency Management Agency; and U.S. Department of Health and Human Services, incorporates lessons learned from recent events, as well as years of emergency planning work by the Federal government, to present a recommended process, important content elements, and key considerations for higher ed emergency operations plan (higher ed EOP) development. Lessons learned from emergencies involving IHEs highlight the importance of preparing IHE officials and

first responders to implement higher ed EOPs. In collaboration with their local government and community partners, IHEs can take steps to plan for these potential emergencies through the creation of a high-quality higher ed EOP. With this IHE 101 TIT TBR, an expert team will train potential master trainers on the recommended six step planning process to create a high-quality higher ed EOP, which includes the following:

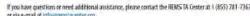
- Step 1: Forming a Collaborative Planning Tea
- Step 2: Understanding the Situation
- Step 5: Determining Goals and Object
- Step 4. Man Development
- lap 5: Man Mepavalion, review, and Approve lap 6: Plan Involementation and Maintenance

This six step planning process is designed to help HEs develop a plan, conduct a comprehensive review of their entire plan, or conduct periodic and incremental reviews of a plan's components. The planning process discussed during the IHE 101 TT TRR is flexible and can be adapted to accommodate an IHE's unique characteristics and situation.

#### WHO SHOULD ATTEND?

The IHE 101 TiT TBR is designed for potential master trainers from participating IHEs responsible for training site-based planning teams interested in creating, revising, or enhancing higher ed EOPs. The training is also applicable for IHE personnel who serve, or will serve, on their IHES EOP planning team; and other Inferested stakeholders, including first responders, emergency medical services personnel, campus and/or public health officials, campus and/or city police, students, and other campus and community partners.









# Developing Emergency Operations Plans (EOPs) IHE 101 Train-the-Trainer (TtT) Training

### At the conclusion of this course, participants will be able to:

- Implement key planning principles across all steps of the planning process.
- Form a core planning team.
- Identify and prioritize threats and hazards.
- Develop goals, objectives, and Courses of Action.
- Write, finalize, implement, and maintain a higher ed EOP.
- Develop Functional and Threat- and Hazard-Specific Annexes.



### What's next?

- An enhanced website, with topic-specific resources for the majority of threats, hazards, and functions identified in the IHE Guide
- Topic-specific products (fact sheets, webinars, etc.) on topics including:
  - Cyber mitigation for IHEs
  - Study and travel abroad
  - Donations & volunteer management



### Connect with us...with TA questions



#### REQUEST TECHNICAL ASSISTANCE

REMS TA Center staff are available via email or our toll-free phone line to respond to your direct requests for technical assistance on a variety of topics, from questions about registering for a webinar or scheduling a training event, to topical inquiries about new issues in emergency management.

#### How do I request Technical Assistance from the REMS TA Center?

Please complete and submit our TA Request Form. We will respond within 2 business days of receipt.

Call our toll-free telephone number, 1-855-781-REMS [7367]. © Our hours of operation are Monday to Friday, 9:00 a.m. to 5:00 p.m., EST. If you are prompted to leave a voice message, we will respond within two business days of receipt.



REMS TA Center staff are available via email or our toll-free phone line to respond to your direct requests for technical assistance on a variety of topics, from questions about registering for a webinar or scheduling a training event, to topical inquiries about new issues in emergency management.

#### Sign up for our Mailing List!

If you would like to receive e-mail notifications regarding the availability of upcoming webinars, trainings, new information and other REMS TA Center events, send a notification request. We will let you know when new resources become available

#### Share your Feedback!

We always welcome your input on the resources available on our website, and suggestions for additional resources you would find helpful. Drop us a note to share your feedback, or to let us know about a high-quality plan or plan component, novel or innovative practice, or a story of lessons learned from an actual emergency you would like to contribute to the field.



### DRU Engagement

#### DRU: Audible and Visible notification?

Bronwyn Roberts (REMS TA Center) BRoberts at remstacenter.org Wed May 3 12:41:22 PDT 2017

- · Previous message: DRU: Audible and Visible notification?
- · Next message: DRU: Campus Lockdown
- . Messages sorted by: [ date ] [ thread ] [ subject ] [ author ]

Good afternoon,

We, at the U.S. Department of Education's REMS TA Center, wanted to follow up with some additional thoughts. Adding to Rebecca's points, the Higher Education and Opportunities Act put forth requirements in its Clery Act for timely warnings. The Handbook for Campus Safety and Security Reporting 2016 Edition(https://www.ed.gov/admins/lead/safety/handbook.pdf) does indicate "The regulations don't require your institution to use a particular mode of communication" (see page 6-4). The Clery Center<a href="http://clerycenter.org/">https://clerycenter.org/</a> can provide additional support on the topic. As for K-12 schools and districts, the U.S. Department of Education does not have any specific mandates relating to immediate alerts and warnings.

There are legislative considerations from the Americans with Disabilities Act<a href="https://www.ada.gov/">https://www.ada.gov/</a> (ADA) as well as requirements by Occupational Safety and Health Administration<a href="https://www.ada.gov/">https://www.ada.gov/</a> (ADA) as well as requirements by Occupational Safety and Health Administration<a href="https://www.ada.gov/pess2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards/2010ADAStandards/2010ADAstandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/ness2010/2010ADAStandards///www.ada.gov/law-ness2010/2010ADAStandards///www.ada.gov/la

For K-12 schools and higher ed schools and campuses, ED and the Federal collaborative recommend, not mandate, that any emergency actions and initiatives provide for the access and functional needs of the whole school community. For example, the "whole institution of higher ed community" includes students, staff and visitors, including those with disabilities and others with access and functional needs, those from religiously, racially, and ethnically diverse backgrounds, and people with limited English proficiency." See more by clicking here(<a href="http://rems.ed.gov/THEPJanningPrinciples.aspx#sthash.wYUx3Ash.dpuf">http://rems.ed.gov/THEPJanningPrinciples.aspx#sthash.wYUx3Ash.dpuf</a>.

More information on planning for those with disabilities and access and functional needs (D/AFN), can also be found in the REMS TA Center's archived webinar Addressing Access and Functional Needs (AFN) in School and Higher Education Emergency Operations Plans (EOPs)<a href="http://rems.ed.gov/AFN2016Webinar.aspx">http://rems.ed.gov/AFN2016Webinar.aspx</a>.

For additional assistance with questions related to warnings, communications, planning for those with D/AFN, or preparedness in general, we encourage you to reach out to us at the REMS TA Center<a href="http://rems.ed.gov/default.aspx">http://rems.ed.gov/default.aspx</a>.



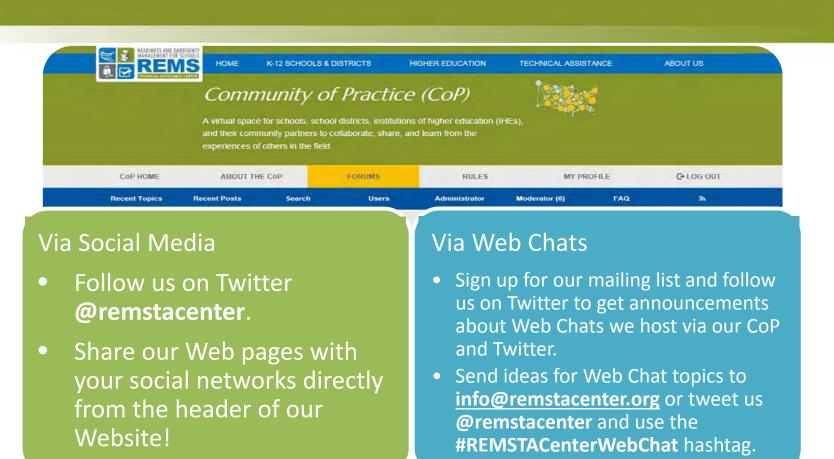
### Select Topics on Responsive TA

- Planning for mass immunizations
- Responding to missing persons
- Policies and procedures for student and faculty/staff travel abroad
- Releasing information to law enforcement based on FERPA
- IHE threat assessment trainings and resources
- Active shooter statistics, tabletop
   exercises
- Assistance writing an IHE EOP, including annexes

- Assistance with emergency management higher ed student research questions (e.g., ASM)
- Integrating human trafficking into EOPs
- Best practices for door security codes
- Information on NIMS, ICS, PPD-8, and IHE Guide
- MOUs and MOAs
- Requirements mandated by the Clery Act and incorporating NIMS and ICS into a plan



### **Connect With Us...Virtually**

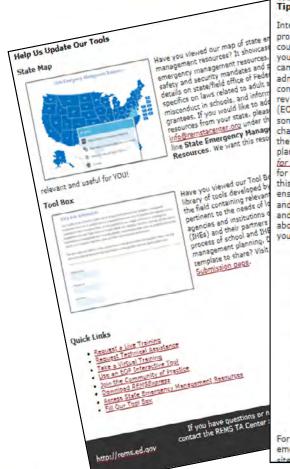




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### **Quarterly REMS TA Center Newsletter**



#### Welcoming International Students and Scholars to Your Campus This Year? Tips for Being Ready

International students and visiting professors may not be citizens of this country; but, they do become members of your institution of higher education (IHE) campus community, which means that administrators and planning teams must consider them when developing and revising an emergency operations plan (EOP). Their unique status may prompt some guestions and communication challenges in terms of how to incorporate them into the emergency management and



planning processes. The Guide for Developing High-Quality Emergency Operations Plans for Institutions of Higher Education (IHE Guide) recommends a six-step planning process for EOP development that can help you address these challenges. If you have not already. this academic year may be a great time to review your EOP against the IHE Guide to ensure that it aligns with Federal laws and regulations related to emergency management, and to ensure that all plans and procedures consider how to handle international students and scholars. We've outlined some items your EOP planning team might want to think about for each step of the planning process as it relates to the international members of your campus community.

- . Step 1: Form a Collaborative Planning Team, Consider including a representative from your IHE's international student office in planning meetings.
- . Step 2: Understand the Situation. Contact your legal department to make sure your IHE complies with all Federal and international laws when conducting campus threat assessments.
- . Step 3: Determine Goals and Objectives. During this step, be sure to include a team member who understands the process to collaborate with local, state, and Federal law enforcement in the case of an emergency that involves an international student or scholar.
- . Step 4: Plan Development (Identifying Courses of Action). When conducting scenario-based planning and developing courses of action, make sure at least one involves international students so that you can match available resources to your EOP's
- Step 5: Prepare, Review, and Approve the Plan. Once your plan is complete, send it to your legal department and the international student office to ensure compliance across the
- Step 6: Implement and Maintain the Plan. If your IHE does not do this already, consider hosting a special session for incoming students and scholars to ensure they are aware of what to do in the event of an emergency on campus.

For more information on how to incorporate international students and scholars into the emergency management and planning process, visit our itas betas //same and ansi/TUETacacaTat/Ctudante an



month is not only the start of a new academic year, but it's also one of the most month is not only the start of a new academic year, but it's also one of the most orrant months in the emergency management community—National Preparedness by which ends on September 30 with National PrepareAthon! Oay. We know that of, which ends on September 30 with National PrepareAthon? Day. We know that you for you participated in the April 30 National PrepareAthon? Day events, and we'd love or you participated in the April 30 National PrepareAthon! Day events, and we'd love a south what you did then and what you plan to do this month, Visit the REMS TA If about what you did then and what you plan to do this month, visit the xems in Community of Practice and the related America's PrepareAthon! forums to share Lommunity or practice and the related America's prepareation; forums to an ourse participated in this national campaign both in April and this month, and ou ye participated in this national campaign both in April and this month, and there is register any and all activities via the FEMA site (ready-gov/prepare). There

agister for America's PrepareAthoni via the PrepareAthoni Website. egister for America a PrepareAthonf via the PrepareAthon! Website.

Distance for America a PrepareAthonf via the PrepareAthon! Website.

Distance for America and America and Athone activities you are planning. poste the national preparedness community on the activities you are planning.

Id an event to the America's PrepareAthon! page and update your participants count.

forget that the campaign continues through October, with comm rorget that the campaign continues through occoper, with committees of higher education around the country participating in the utions or nigner education around the country participating in the keeper Earthquake Drill, an annual opportunity to practice what to do during Reout earthquake Drill, an annual opportunity to practice what to do during a sand to improve preparedness. Make sure that you register earthquake es and to improve prepareoness: make sure that you register earthque in the Great ShakeOut Website, which are also counted in America's only participation rotale.

information about how to participate in America's PrepareAthon!.

information about how to participate in the Great ShakeOut Earthquake Drill. Around the Country and Back



Staff on the REMS TA Center team have spent the past 3 months bringing more than 15 subject matter experts to schools and school districts around the country to discuss key topics on school emergency management and to support training and preparedness efforts. Take a look at the places we've been and the places we'll be

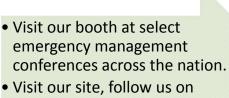
Interested in having us come to your neck or the woods? Visit our Training by Me col, school district, or institution of higher education. of the woods? Visit our Training by Request



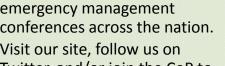
### **Connect With Us...in Person**

Via Participation in Local **Events** 

- Hosting a local conference or forum and seeking panelists or presenters?
- Email us at info@remstacenter.org with details about the event, including the date, time, target audience, and purpose.



- Via Participation in National **Events**
- · Visit our site, follow us on Twitter, and/or join the CoP to get up-to-date details on where we will be and when!













### **Further Information**



**Phone:** 855-781-REMS [7367]

**Email:** info@remstacenter.org

Web: http://rems.ed.gov

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