

Risk, Resilience and Decision Making

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Presented by:

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Why
Resilience?

We live in a VUCA world!

VOLATILE

The environment demands you react quickly to ongoing changes that are unpredictable and out of your control

UNCERTAIN

The environment requires you to take action without certainty

COMPLEX

The environment is dynamic, with many interdependencies

AMBIGUOUS

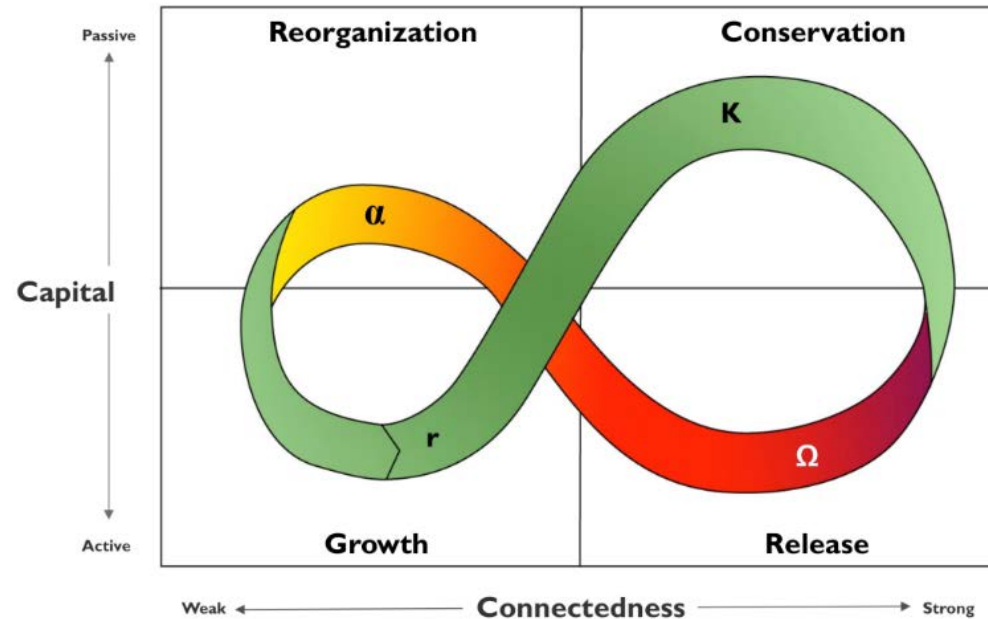
The environment is unfamiliar outside of your experience

What do we
mean by
resilience?

The ability to
survive a disaster
and
thrive in a volatile and
uncertain world

Concept of Resilience

Cycle of adaptive change



Source: Holling, 1987

(willdrake.wordpress.com)

Originally conceived as a way to think about ecosystems and the dynamic processes that occur within a system.

Adaptive Change!

Challenge of Change

Change is mandatory for
extraordinary results.



Credit: Getty Images

What is Organizational Resilience?

“A resilient organization is one that is still able to achieve its core objectives in the face of adversity.”

“This means not only reducing the size and frequency of crises (vulnerability), but also improving the ability and speed of the organization to manage crises effectively (adaptive capacity).

“To effectively manage crises, organizations also need to recognize and evolve in response to the complex system within which the organization operates (situation awareness) and to seek out new opportunities even in times of crisis.”

Resilience Organized!

3	Attributes
13	Indicators
3	Cultures

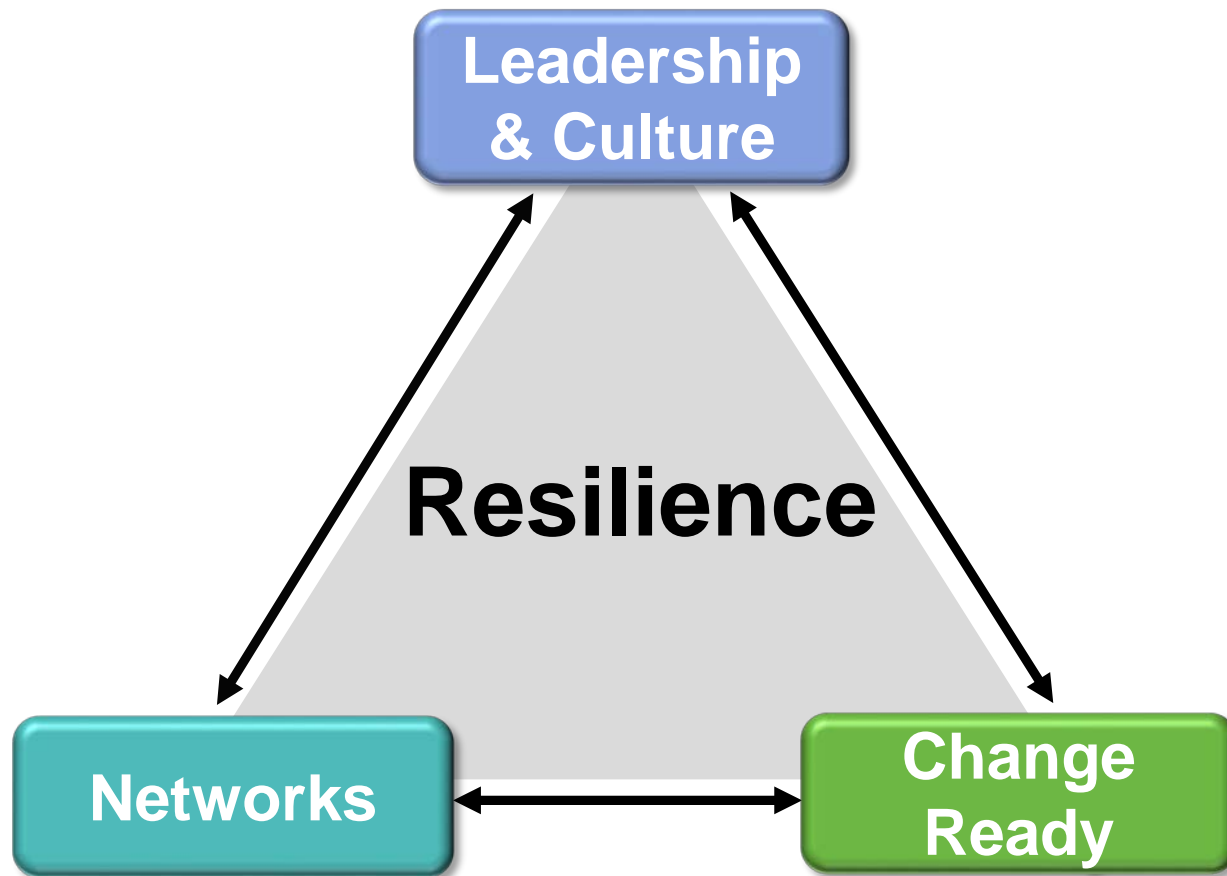


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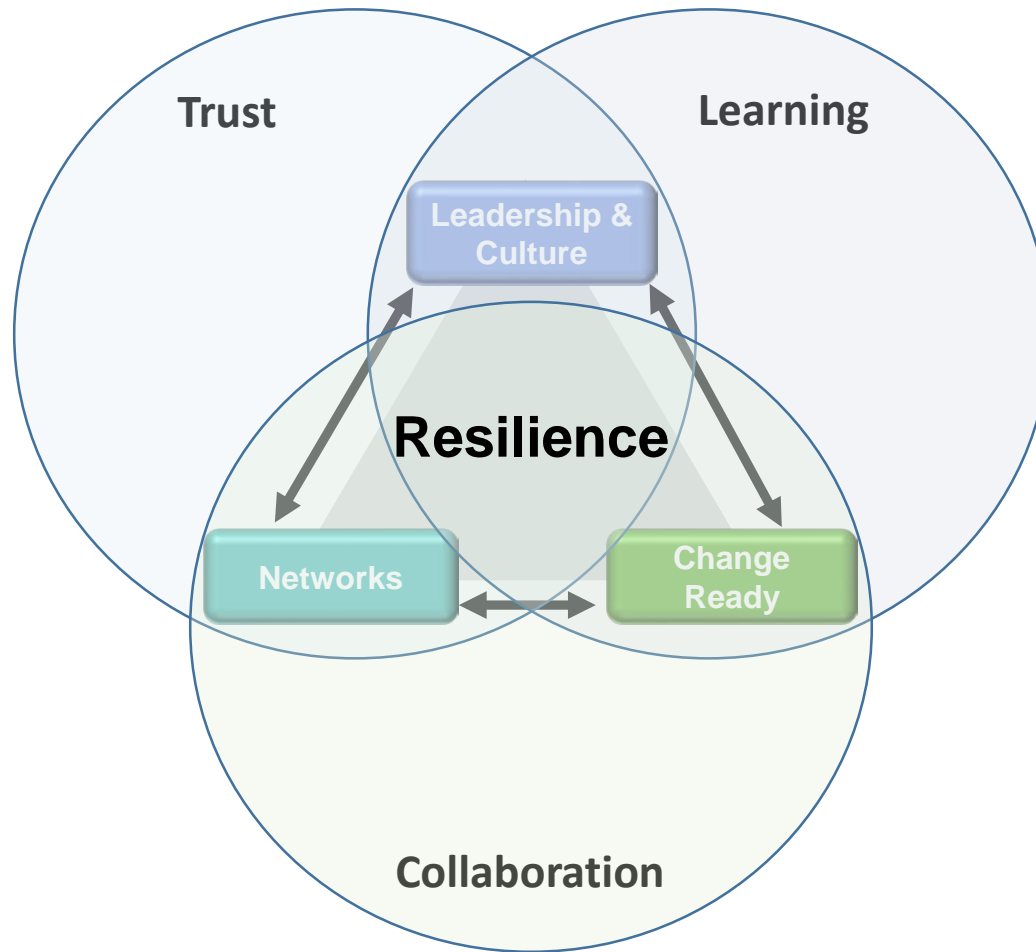
Attributes of Resilience



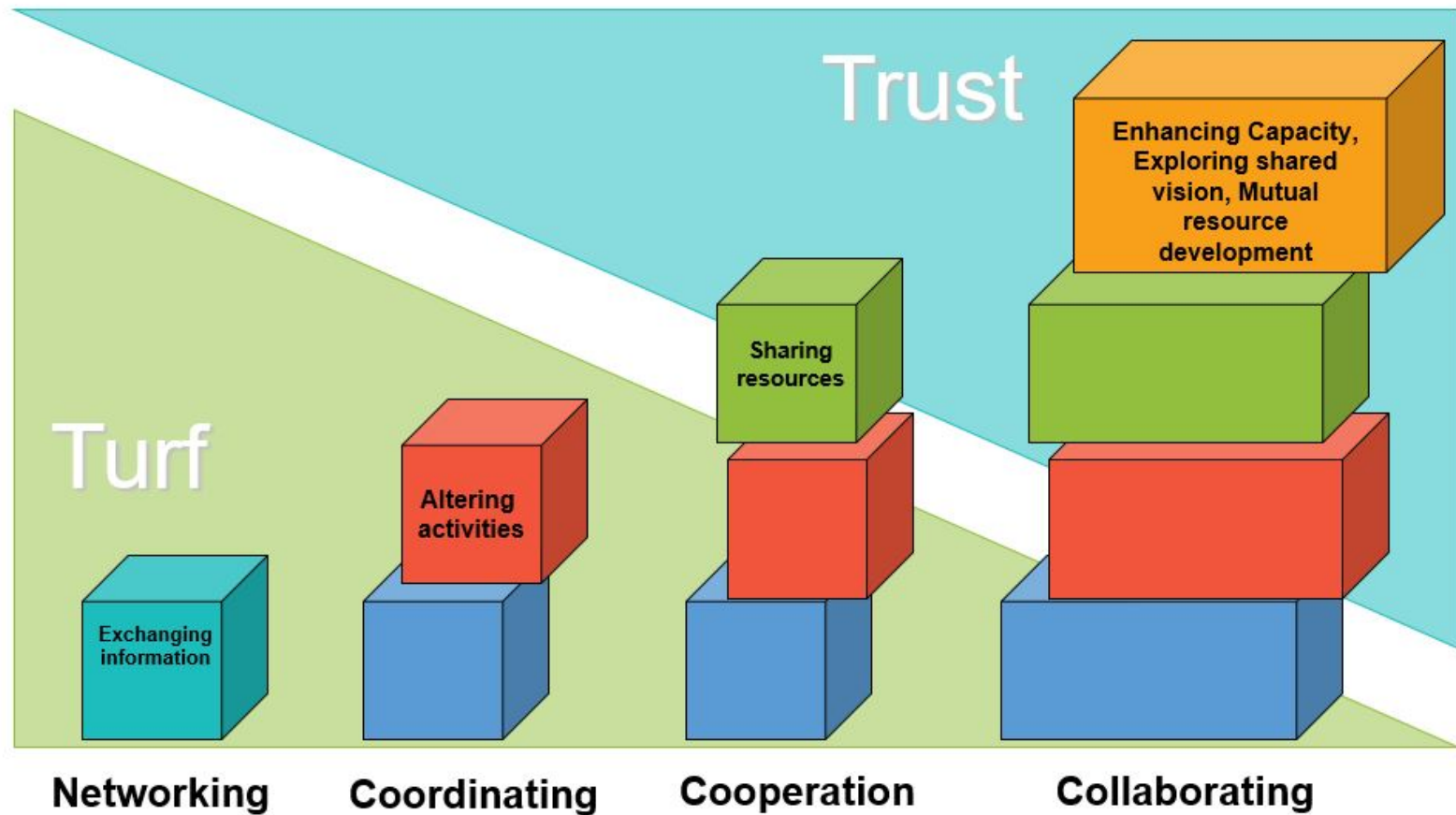
Indicators of Resilience



Cultures of Resilience

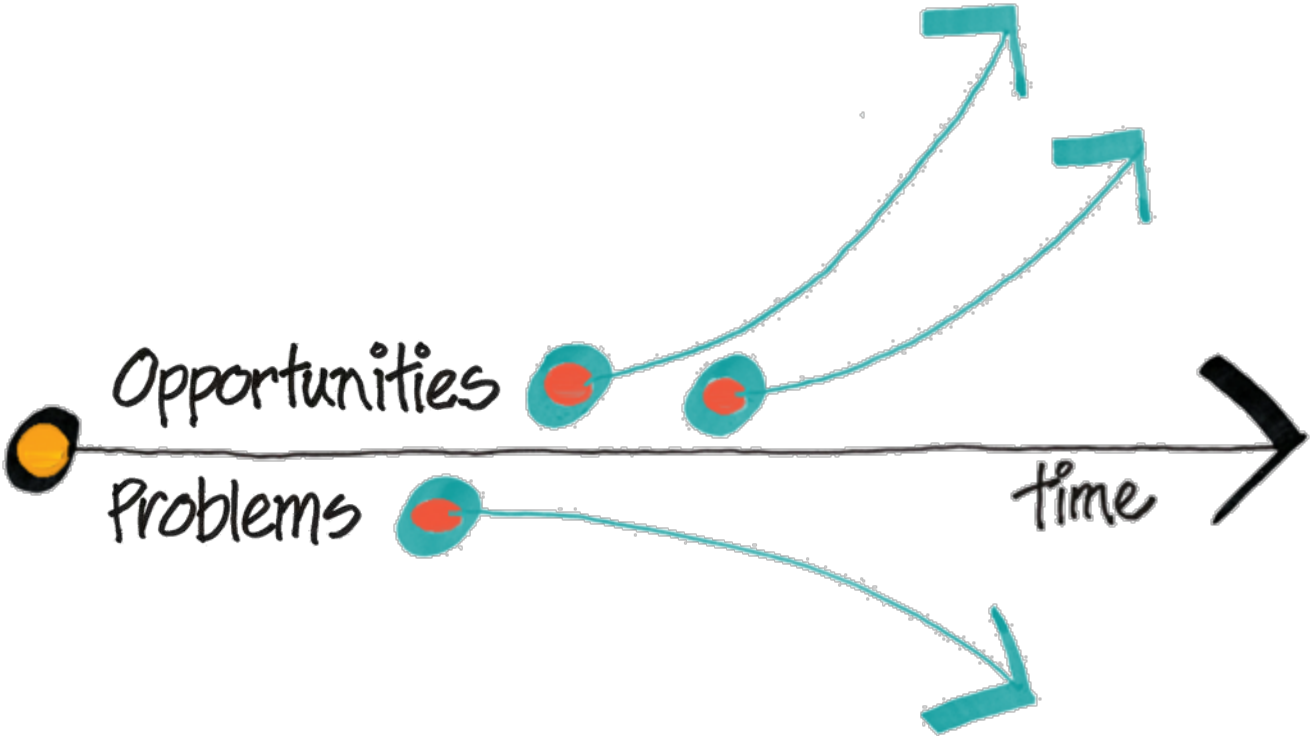


Understanding Collaborative Behavior



Adapted from Collaboration Continuum from ACT for Youth

We move in the direction of our conversations





Questions

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